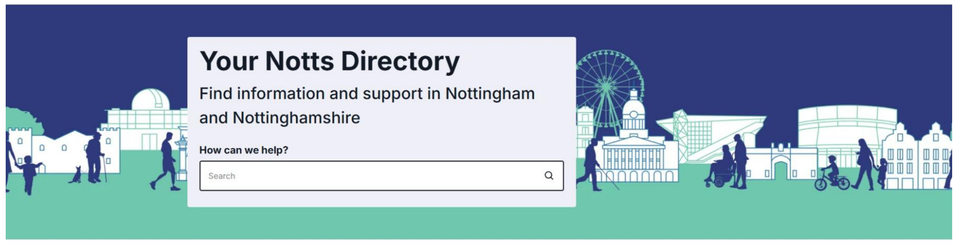
Nottingham and Nottinghamshire Community Directory: A Story of Collaboration



When the AskLiON and Notts Help Yourself community directories reached the end of their renewal period, partners across Nottingham and Nottinghamshire saw an opportunity to do things differently.

- **With support from the Integrated Care Board and external funding, Nottingham City Council and Nottinghamshire County Council worked together to develop a shared community directory. The goals were to:**
- **Improve collaboration across organisations**
- **Create a more sustainable service**
- **Better support local residents and community organisations**

To guide the project, partners established a steering group and a working group. These groups included representatives from:

- **Local authorities**
- **Voluntary and community sector organisations**
- **Statutory services**
- **Active Notts and other partner organisations**

This wide range of partners helped ensure the directory was shaped by:

- **Resident voice**
- **Lived experience**
- **Local community needs**

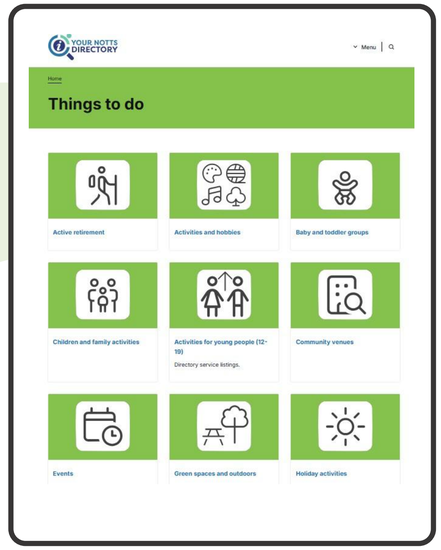
One of the project's key innovations is the use of artificial intelligence (AI) and technology to keep information accurate and up to date. Instead of relying only on service providers to update their records, technology is used to support the ongoing management of activities and services.

The directory is built using the **Open Referral UK standard**, an open data framework that:

- Enables information to be shared across multiple systems
- Makes it easier for organisations to work together
- Helps connect people to the support and services they need

The directory is still developing and continues to evolve. However, by working together across organisations and sectors, partners are:

- Overcoming barriers that have affected similar projects in the past
- Building a stronger foundation for the future
- Creating a valuable community resource for Nottingham and Nottinghamshire





To visit the new community directory, scan the QR code

